

The **Partnership Option** from Centivo.

Affordable care for every journey.



QUALITY CARE YOU CAN ACTUALLY AFFORD TO USE

FREE
primary care

No
deductible

Predictable
copays

High-quality
care

Urgent care & ER
coverage anywhere

An Option that offers quality care *and* savings.

Working with a primary care doctor can help keep you healthier, improve your healthcare experience and reduce emergency room visits. That's why this Option is focused on a relationship between you and your doctor, with FREE primary care visits.

For most specialist care, you'll need a referral from your primary care doctor to make sure you'll get the right care for your needs, avoid unnecessary tests and stay in-network for the most savings.

Partnership Option features:

- No deductible for medical care or prescriptions.
- FREE primary care for any reason, including management of ongoing conditions, prenatal visits and pediatricians.
- Low copays for major procedures or treatments.

See who's in the
Centivo Network,
view Option details and
more. Scan or go to
jetblue.centivo.com.



The doctors you can see.

The Centivo Network is built exclusively with high-quality, award-winning doctors and hospital systems, including **Orlando Health** and **Halifax Health** in the Orlando area.

ORLANDO HEALTH®

- Nationally recognized for pediatric and adult trauma programs.
- 100+ primary care practices with same and next-day appointments.
- 15 hospitals, 9 freestanding ERs and 15 urgent care centers.
- Central Florida's only level one trauma center.

You'll also have access to:

- FREE Centivo Care virtual primary care.
- Urgent and emergency care, covered as in-network, no matter where you are.
- Virtual options for behavioral health, urgent care, physical therapy and more.

Your benefit highlights.

Partnership Option, powered by Centivo

Out-of-network care is not covered, except for urgent or emergency care.

	In-network
Network	Centivo
Primary care doctor selection required	Yes
Primary care referrals to specialists required	Yes, with exceptions*
Deductible (individual/family)	None
Out-of-pocket max. (individual/family)	\$2,500/\$5,000
	No deductible and predictable copays.
Annual physical, vaccinations and screenings	FREE
Primary care (includes pediatricians)	FREE
Centivo Virtual Primary Care	FREE
Specialist	\$50 copay
Mental health	In person visits: \$50 copay Virtual visits: FREE
Basic imaging (such as X-rays)	FREE
Advanced imaging (such as MRIs & PET scans)	\$100 copay
Outpatient surgery	\$500 copay
Inpatient surgery	\$700 copay
Urgent care (same cost if out-of-network)	\$100 copay
Emergency room (same cost if out-of-network)	\$200 copay

* If you don't visit your designated primary care doctor for care or get a referral for specialist visits, your care will not be covered. No referral needed for OB/GYN, mental health, urgent, emergency or chiropractic care, lab work, physical, occupational or speech therapy.

Prescription coverage by CVS Caremark

	Up to 30-day supply	90-day supply
	No deductible	
Generic ⁺	50% coinsurance (\$8 max)	50% coinsurance (\$24 max)
Brand name (if no generic is available)	50% coinsurance (\$100 max)	50% coinsurance (\$300 max)
Specialty <i>if enrolled in PrudentRx Program</i>	FREE	N/A
Specialty <i>if not enrolled in PrudentRx Program</i>	30% coinsurance	N/A

⁺ A small number of generic drugs may fall under the brand tier. Please check the prescription drug list or contact CVS Caremark for any questions about specific medications.

Defining key terms:

- Deductible:** The amount you pay out-of-pocket before the plan pays towards your healthcare costs.
- Copay:** A fixed dollar amount you pay for a healthcare service or visit.
- Coinsurance:** The percentage of costs you're responsible for after you meet your deductible.
- Out-of-pocket maximum:** The most you'll pay for any covered healthcare and pharmacy expenses during the plan year.

To learn more, visit jetblue.centivo.com or call Centivo Member Care at **855-521-8155**.